IT Strategy Update

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Governance and Strategic Planning

10/28/2016

Strategic Planning

What are we doing?   Where are we going?   What do we want to be?

Set Direction

Define Focus Areas (Mission, Vision, Themes, Objectives)

Execute, Monitor, Adapt

Strategic Plan Status

- Where are we?
  - Core document (draft completed)
- See handout
  - Mission, Vision
  - Themes/Objectives/Initiatives
- In progress
  - Appendices (accomplishments, initiatives, service catalog)

Strategic Plan Status

- Next Steps
  - Core document review
  - IT council feedback
  - Future agenda (based on feedback)
- Living document
  - Update/Socialize regularly
  - Requires continual management

Failure to Plan
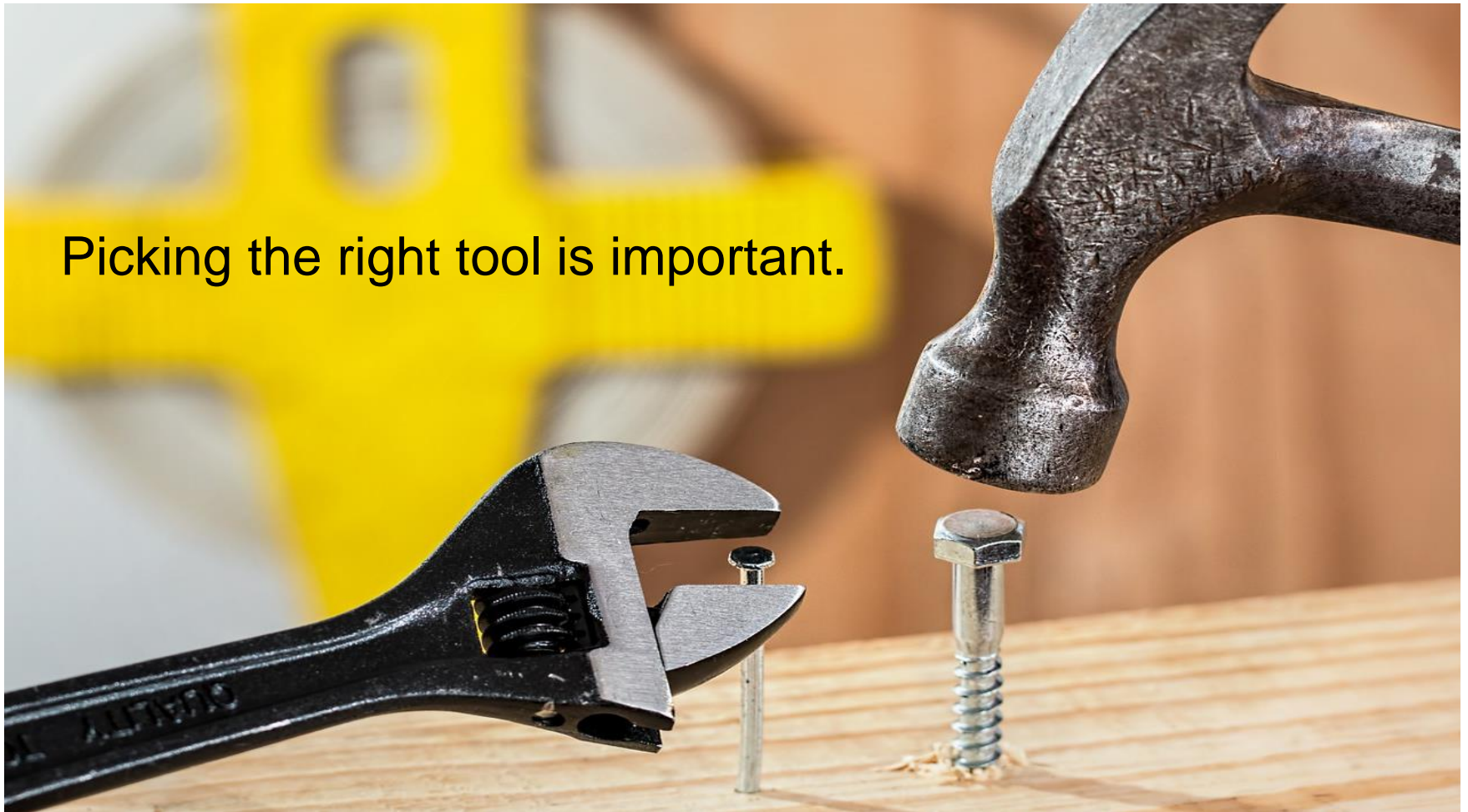
Will get you here!

Strategic Project Example

- Project Collaboration (aligned with strategy)
- Promotes(themes)
  - Enterprise Partnership
  - Performance
  - Effective Resource Management
- How?

What tool do we pilot?

Picking the right tool is important.

Piloting a tool

- We chose to pilot - Decision Lens
  - What does it do?
    - Provides a structure to analyze, prioritize and measure which investments, projects or resource utilization will yield the most value to the organization.

  - Why did we choose it?
    - Being used by the states of Washington and Ohio and has been used for many years by NH DOT (with positive results)

Tool Usage (Pilot)

- What are we doing with the tool?
  - Evaluating
    - The value it provides
    - Ability to streamline the <u>project intake process</u>
    - Methodology to apply criteria and ratings to projects
      - Collaborate with Stakeholders
      - Prioritize and rank projects
    - Tools to fine tune the decision making/project prioritization process

What approach are we taking? (Pilot)

Phased Approach

Phase 1: Capital budget IT projects   (small scale, small team)

Phase 2: Expand (all IT Projects, core team and stakeholders)

- Apply lessons learned, explore auto project submission and evaluation, etc.

Tool Usage (Pilot)

- Quick Demo (Decision Lens)