



IT Strategic Plan

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Governance and Strategic Planning

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Strategic Plan

- Agenda - High level summary
 - Review council member feedback
 - Outline plan changes/updates
 - Gather additional feedback (keeping in mind)
 - This is a “living document” – will update regularly
 - Perfection is the enemy of the good - Need to promote ongoing incremental improvements
 - Future clarification areas
 - Motion to ratify

Council Feedback (Summary)

- Clarify Cloud computing strategy
- Clean up High-level framework image
- Address priority/weighting of major themes
- Clarify the wording on initiatives
- Clarify project evaluation language
- Updated references to appendices
- Clean up wording changes/typos

Council Feedback (Detail)

- Cloud computing strategy
 - Effective resource management
 - Added objective to “Evolve cloud computing strategy and support model”
 - Added appropriate supporting detail throughout the document (including adding it as an initiative/project)
- Clean up High-level framework image
 - Mission/Vision/Themes/Objectives
 - Remove wording (simplified)

Council Feedback

- Address priority/weighting of major themes
 - All are equally important
 - General priority discussion (paragraph added prior to the themes)
- Clarify the wording on initiatives
 - Modified to clearly represent initiatives (not objectives)
- Clarify language – project evaluation

Council Feedback

- Updated references to appendices
 - Accomplishments (rolled up)
 - Services that DoIT provides
 - Clarify - Appendices to be updated regularly
- Clean up simple wording changes/typos

Final Feedback & Ratification

- Additional suggestions?
- Motion to ratify
 - Strategic IT Plan (2017-2021)
- Finalize decision
 - Next steps (dependent on ratification result)

Future Strategy & Governance

- What is important to the Governor?
 - Easy business interaction
 - Customer service focus
- What future topics should we discuss?
 - Discuss list
 - Prioritize next 2-3 items

Future Strategy & Governance (Topics)

- Quotes: Governor Sununu – Inauguration
 - Regarding making things easier for businesses (e-government)
 - “**It is about the businesses.** How are we interacting with them, how are we creating a system they can interact with?”
 - Excerpt obtained from transcript at <http://www.wmur.com/article/gov-chris-sununu-delivers-inaugural-address/8566149>

Future Strategy & Governance (Topics)

- Quotes: Governor Sununu – Inauguration
 - “There is 2 words – If there is anything you take out of this speech, and trust me, I’m – I don’t want to make it too long. But if there is anything you take out of it, **Customer Service.**”
 - Excerpt obtained from transcript at <http://www.wmur.com/article/gov-chris-sununu-delivers-inaugural-address/8566149>

Future Strategy & Governance (Topics)

- Future Topics (strategy and governance)
 - 1) E-Government
 - 2) Cybersecurity (refresh)
 - 3) Project Management
 - 4) Cloud Computing
 - 5) Transparency (Financial)
 - 6) Contracts Management & Modernization
 - 7) Data Management
 - 8) Metrics
 - 9) GIS (Geographic Information Systems)