Information Technology Council

Denis Goulet – DoIT Commissioner
July 21, 2017

IT Council

Budget Update

IT Capital Budget Projects

1. Cybersecurity-Program Enhancement (DoIT) - $1.418M
2. Enterprise Workflow & Document Management (Enterprise) - $1.2M
3. Statewide Archiving Assessment (DoIT) - $471K
4. Enterprise GIS Alignment (Enterprise) - $725K

IT Council

GIS Committee Update

Governance Update: Agenda

- Synopsis of Previous Status

- Current Overview and Planning
  - Project governance
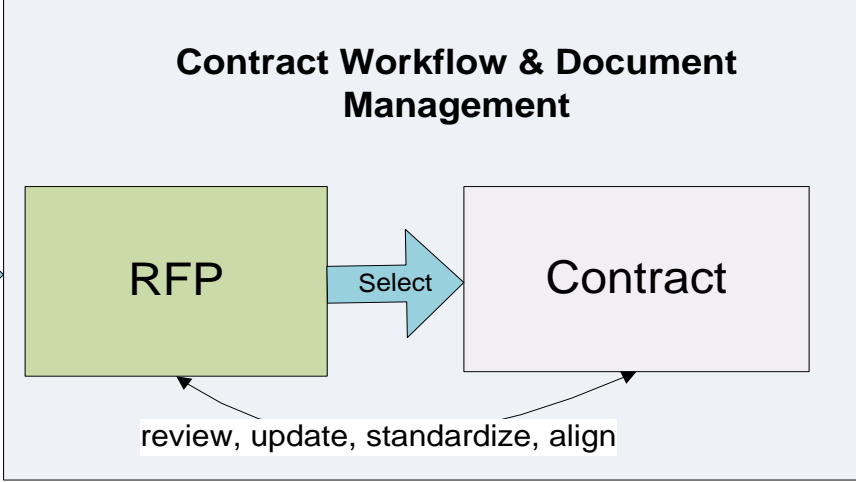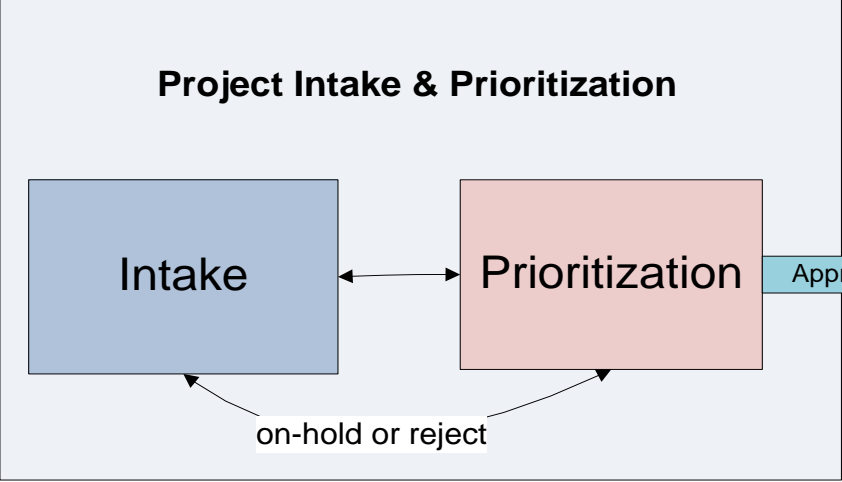 - State technology contracts governance

Governance – Previous Status

- ## Project Intake Principles Reviewed
  - Simple & Consistent Intake
  - Alignment with strategy
  - Commitment, ownership, oversight
  - Go/No-Go decisions & funding transparency

- ## State Technology Contract Principles
  - Enterprise - technology contract process
  - Clear DoIT review requirements
  - Standardize templates & consistent and sustainable approach

Current Overview and Planning

- Budget Considerations
  - Enterprise Project Collaboration
    - Capital Budget (FY18/19) – $461,850
  - Workflow and Document Management
    - Capital Budget (FY18/19) – $1,175,000
    - Operations (FY18) - $300,00
  - Total Budget through 12/31/2018
    - $1,936,850

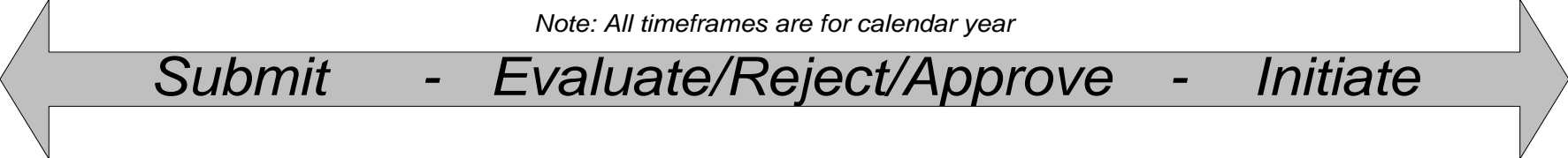**Linkage:** Project Intake and Contract Workflow & Document Management

Project Intake & Prioritization

| Intake | ↔ | Prioritization | → Approve → | RFP | → Select → | Contract |

on-hold or reject

Contract Workflow & Document Management

review, update, standardize, align

Project Entry Point and Review

Project Initiation and Formalization

Phase 1	Phase 2	Phase 3	Phase 1	Phase 2	Phase 3
Establish Simple Project Governance	Strengthen and standardize procedures across agencies	Evaluate & implement tools to streamline and simplify	Template review, simplify, implement & RFP/Contract flow analysis	Initiate workflow project analysis & tool research and monitor new template use	Initiate pilot deployment efforts and plan for subsequent deployments

Phase I: Q4-2017,   Phase 2:Q2–2018, Phase 3:Q1- 2019

Phase 1:Q4-2017,   Phase 2: TBD,   Phase 3: TBD
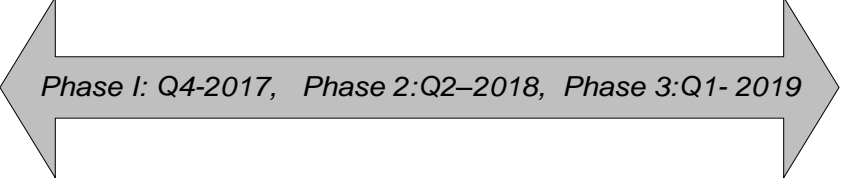
Note: All timeframes are for calendar year

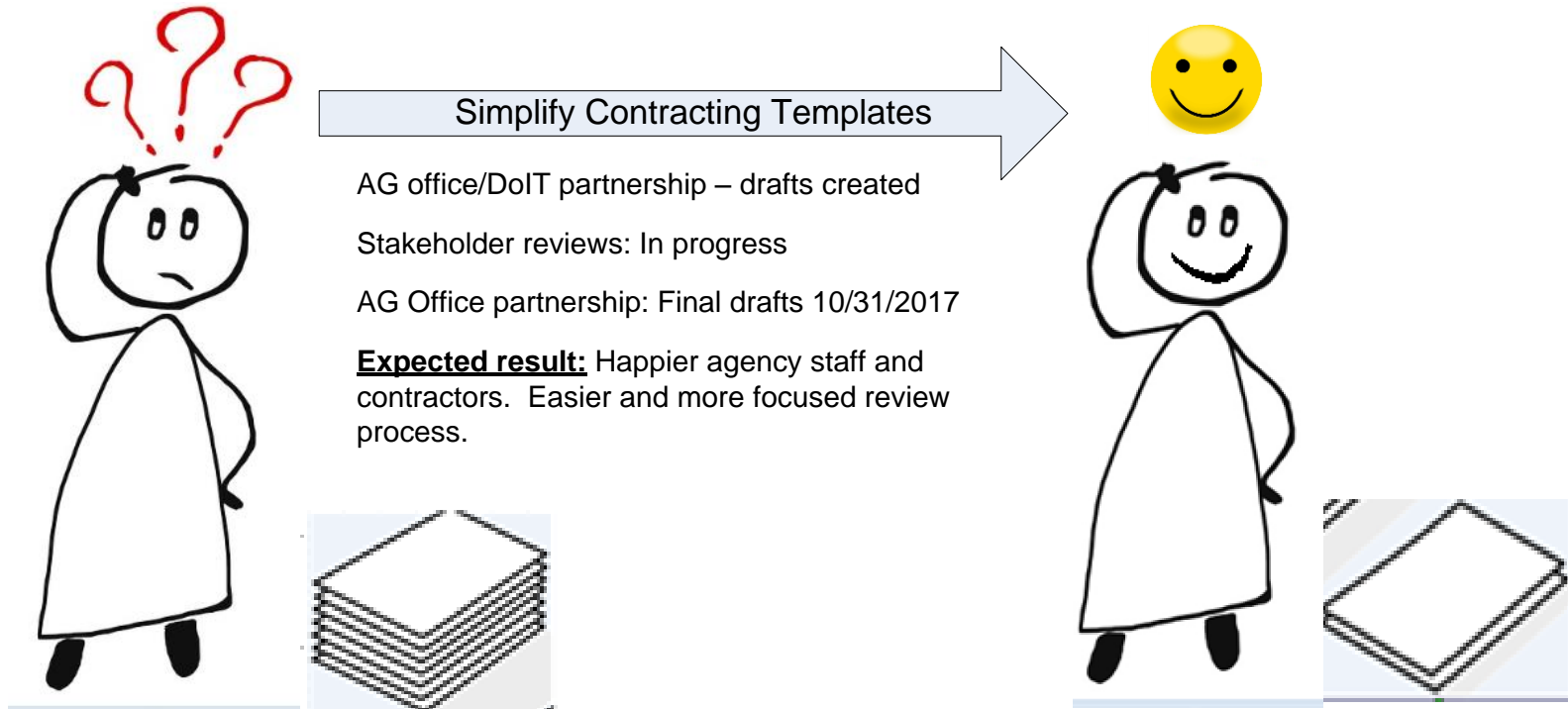*Submit   -   Evaluate/Reject/Approve   -   Initiate*

Current Overview and Planning

- Project Governance
  - Defining and consolidating team members (Business/IT)
  - Evaluating agency maturity levels
  - Planning for project oversight services (RFP)
  - Engaging Gartner advisory services

Current Overview and Planning

Simplify Contracting Templates

AG office/DoIT partnership – drafts created

Stakeholder reviews: In progress

AG Office partnership: Final drafts 10/31/2017

Expected result: Happier agency staff and contractors. Easier and more focused review process.

- Evaluating current procurement flow

- Defining Workflow & Document management activities/phasing

Benefits

- Improve productivity & process efficiency
  - Focus resources based on priorities
- Reduce paper & resource costs
- Improve organization & tracking
- Reduce risk
- Improve services
- Promote standardization

IT Council

Cybersecurity Update

Cybersecurity Update
Incident Planning & Exercises

- Progressive cyber exercise program to strengthen incident response capabilities and update/enhance the NH Cyber Disruption Plan (CDP)

- Collaborative DoIT and DoS-HSEM effort with contracted vendor Hagerty Consulting

- DHS grant funded

- One year timeline - completion by June 30, 2018

Cybersecurity Update
Incident Planning & Exercises

- Participants include State Government as well as local and private sector representatives

- Two preparatory workshops, two discussion-based tabletop exercises, and one operations-based functional exercise at the EOC

- NH CDP will be updated and enhanced to further formalize and strengthen response capabilities and processes

Q&A