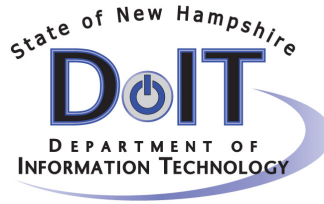


IT COUNCIL MEETING



INFORMATION

DATE:	05/14/2021	START TIME:	1:00pm	END TIME:	2:30pm	LOCATION:	Teams
SUBJECT/PROJECT:	New Hampshire Information Technology Council (IT Council)						
PURPOSE:	Scheduled Public Meeting						
CHAIRPERSON:	NH National Guard Lt. Col. Barry Groton						
ATTENDEES:	<p><u>IT Council Members:</u></p> <ul style="list-style-type: none"> • Chair, Lt. Colonel Barry Groton, NH National Guard • Denis Goulet, CIO, Department of Information Technology (DoIT) • Richard C. Bailey, Jr., Assistant Commissioner, NH Department of Safety • Michael Bourbeau, Vice President, Information Systems, Northeast Delta Dental • Sonja Gonzalez, CIO, City of Rochester, NH • Karen Ebel, NH House of Representatives, Merrimack – District 5 • Joseph Mollica, Chairman, NH State Liquor Commission (NHLC) • Bill Poirier, CIO, UNH/University System of New Hampshire • Victoria Sheehan, Commissioner, NH Department of Transportation • Alexander Stone, Director, Financial Data Management • David Scanlan, Deputy Secretary of State of New Hampshire • Caitlin Davis, Commissioner, Department of Education • David Wieters, representing Health and Human Services • Roger Marchand, representing Dept. of Revenue Administration <p><u>Absent:</u></p> <ul style="list-style-type: none"> • Chris Keating, Representative of Administrative Office of the Courts • Lynn Ober, NH House of Representatives, District 37 • Lindsey Stepp, Commissioner, Department of Revenue Administration • Lori Weaver, Deputy Commissioner, DHHS <p><u>Guests:</u></p> <ul style="list-style-type: none"> • Daniel Dister, CISO, State of NH Dept. of Information Technology • Steven Kelleher, Director of Governance and Strategic Planning, DoIT • Kenneth Dunn, Deputy Commissioner, NH Dept. of Information Technology • Bruce Smith, Assistant Director, DoIT Agency Software • Steve Kelleher, Director, Governance and Strategic Planning • Amy Shambo, Red River • Trey Caryl, Deputy CISO, DoIT Security Group • Sally Gallerani, Director, DoIT Technical Support Services Division • Dave Heafey, Deputy Director, DoIT Operations • Jody Grimbali, J Grimbali Stratetic Solutions, LLC • David Justice, GRANIT, University of New Hampshire • Matthew Seaton, CIO, NH Judicial Branch • Dave Vigneau, IT Manager, Dept. of Information Technology • Theresa Pare-Curtis, Director, DoIT Web Support Division • Michael O’Neil, Director, DoIT Agency Software 						

MINUTES	
1.	<p>Welcome Denis C. Goulet, Commissioner/CIO</p> <ul style="list-style-type: none"> • Welcome to the second “Virtual” IT Council Meeting • This is a public meeting. Meeting can be joined by dialing 1-603-931-4944, conference ID # 456 145 094. If you have difficulty joining the meeting call Steve Kelleher at 223-5709. <p>Introduction of New Members – Colonel Woody Groton</p> <ul style="list-style-type: none"> • Introduced Sonja Gonzales, CIO for the City of Rochester. Sonja fills the position of Representative of Municipal Government. <p>Colonel Woody Groton has resigned from his position as IT Council Chair. Woody is retiring from military service and moving on to the public sector. He will continue to be an active member in the National Guard Reserves.</p> <p>This meeting is being recorded for transcription purposes only.</p> <p>IT Council Meeting Presentation will be posted on the IT Council website.</p>
2.	<p>Motion to accept minutes from meeting minutes Motion was made by Roger Marchand to accept the 10/22/2020 meeting minutes. Commissioner Sheehan seconded Motion. No abstentions/discussions. Minutes accepted as written.</p>
3.	<p>Data Governance – Michael O’Neil, Director, DoIT Agency Software Division</p> <ul style="list-style-type: none"> • DoIT has been providing technical support for Executive Branch Agencies. • Data protection and governance has been one of the most important responsibilities that DoIT has ever undertaken. • We have built an infrastructure that houses data, protects it, archives it, and restores it as it is needed. • This new environment is made up of applications like Teams, Teams Sites, One Drive and SharePoint that have been proven over the years to be very successful. • Data Governance is the exercise of authority and control <ul style="list-style-type: none"> - Roles and responsibilities – data stewardship/ownership of data - Security and privacy of data - Compliance – rules adherence - Management of data flows – internal/external accessibility - Method and technology usage
4.	<p>Cyber Security Update – Daniel Dister, CISO</p> <ul style="list-style-type: none"> • In terms of cyber threats, you are all aware of the ransomware that attacked the Colonial Pipeline that affected the flow of oil (45% of the flow) that covers the east coast. Believe it was initiated from a phishing email, originating from a criminal group from Russia. They are continuing to target Government (state and federal) all across the country. • Once again, training is extremely important on phishing email. It only takes one person to click on a phishing email to create a catastrophe. • A few of the major cyber vulnerabilities over the past few months: <ul style="list-style-type: none"> - SolarWinds Orion Code Compromise in December 2020 – limited exposure within the State of NH. - Microsoft Exchange On-Premises Vulnerability in March 2021. NH still has broad exposure to Microsoft Exchange. DoIT patches applied immediately. Vulnerability was completely mitigated. - Pulse Connect Security Vulnerability in April 2021. This is a secure VPN tool. NH had limited exposure within the State. Unneeded instances were removed. Fairly minor impact. • In March, NH held the 1st Statewide Cyber Summit for local government. Over 250 attendees representing towns, counties, schools and police departments from all across the state. The Summit was sponsored in partnership with Primex. • Cyber Liability Insurance – NH has been carrying cyber insurance for 4-5 years. We are currently in the process of renewing our policy. Factors coming into play – premiums are going up significantly - coverage limits are being reduced.

5.	<p>IT Strategic Planning Update - Steve Kelleher, Director, Governance & Strategic Planning</p> <ul style="list-style-type: none"> • Steve provided a recap of what was discussed at last IT Council meeting • Top 3 Agency priorities <ul style="list-style-type: none"> 1. Program Modernization 2. Improve/Upgrade Infrastructure 3. Aspects of Digital Government – website updates – interoperability behind the scenes for certain Citizen Services. <p>Additional Agency priorities:</p> <ul style="list-style-type: none"> - Business Intelligence - Collaboration Tools - Security/Cybersecurity - Document Management - Workforce Development - Disaster Recovery & COOP <ul style="list-style-type: none"> • Strategic Plan Mission/Vision <ul style="list-style-type: none"> - Mission perspective has been on technical leadership - Vision perspective focused on partnership - Out ultimate goals is to better meet the needs of NH citizens. 		
6.	<p>FY22/FY23 DoIT Budget Update – Denis C. Goulet, Commissioner/CIO</p> <ul style="list-style-type: none"> • Four major areas of DoIT’s budget <ul style="list-style-type: none"> - Direct budget is hardware/software, and professional services that are spent in each agency, specifically for the benefit of that agency. - Central IT Services & Operations is agency shared services. Microsoft 365 implementation and Salesforce.com were used heavily during COVID. Microsoft 365 and Salesforce were funded by CARES ACT funding. - IT Salaries and Benefits – moderated by agencies removing unfunded direct positions that were not filled. DoIT also unfunded a number of positions. - Statewide Telecommunications – budget for telephones, call center and Core state network • DoIT Capital Budget Requests <ul style="list-style-type: none"> - Cybersecurity Program Enhancements - Cloud Services - Continuity of Operation and Disaster Planning • IT Infrastructure Modernization Proposal – utilized \$23.6M in One Time Funds for: <ul style="list-style-type: none"> - Network Continuity - DoIT Disaster Recovery (DR)/Continuity of Operations Planning (COOP) - Data Backup/Storage 		
7.	<p>Motion to Adjourn Lt. Col. Groton asked for a motion to adjourn; motion was made and seconded; meeting was adjourned at 2:20pm</p>		
ACTION ITEMS			
ITEM #	DESCRIPTION	Assigned To	Due Date
1	IT Council Chairman position will need to be filled	Denis Goulet	
	Post approved October 22, 2020 minutes on the IT Council website.	Cindy Barlow	
NEXT MEETINGS: Meeting time and date to be determined			